

## ChemDraw Professional 19.0 installation instructions

SDU has a site license to ChemDraw Professional, so any student or faculty member may download a free copy of the application and install it on their personal computer (Mac or Windows).

The yearly Site License for ChemDraw will **expire on 30. June 2020**, you need to reactivate your code.

ChemDraw 19 is the newest version. It uses an account package called **Flexnet** to track your serial numbers and allow you to download the software. If you have not downloaded ChemDraw before, you will need to register at the site as a new user (click on one of the links below). New user will only have access to the most recent version of ChemDraw.

Access the registration or login site via:

<https://gallery.cambridgesoft.com/register.html?FlexeraAccountId=4315SL>

or go to the site subscription and find University of Southern Denmark:

<http://sitesubscription.cambridgesoft.com/>

That will open this registry page (Figure 1)

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Welcome to User Registration

New User Registration Existing user? Sign in

First Name \*

Last Name \*

Address 1 \*

Address 2

City \*

Zip/Postal Code \*

Country \*

State \*

Email address \*

Account ID \*

Register

Figure 1: User registration form

You can only register, if you have one of the following sdu email extensions: @sdu.dk; @bmb.sdu.dk; @student.sdu.dk; @kbmsdu.dk; @health.sdu.dk; @mci.sdu.dk. If you use an email domain other than those provided, registration will fail.

In the field 'Account ID' should there be already inserted the number 4315SL, which is the account ID for University of Southern Denmark, if not, you must insert it. If you fill in all the information needed (take note of those red asterixis indicating mandatory information), you can register, and you will receive a welcome email from PerkinElmer (perkinelmer@flexnetoperations.com) to create your password. Click the link "Password Finder" to enter your Login ID and set your password. Once your password has been set, you can access your software and install it [\[link\]](#).

## To download and activate your software

After logging in, you see the **Product Information page** (Figure 2) list all of the software that is available for download. The most recent product release version under your account are available by clicking the **last version tab** and older release are available by clicking the **prior Version tab**.

The screenshot shows the PerkinElmer website's Product Information page for ChemDraw Professional. The page includes a navigation menu on the left with sections for Software & Services, Devices, and Administration. The main content area features a 'Product Information' header, instructions on how to find an activation code, and a note that the code activates both WIN & MAC platforms. Below this, there are tabs for 'Latest Version' and 'Prior Versions'. A table lists two versions of ChemDraw Professional: 18.0 (available Oct 25, 2018) and 17.1 (available Apr 4, 2018), each with a 'Download Log' link.

Version	Description	Date Available	
18.0	ChemDraw Professional	Oct 25, 2018	<a href="#">Download Log</a>
17.1	ChemDraw Professional	Apr 4, 2018	<a href="#">Download Log</a>

Figure 2: Product Information page.

To access the downloadable files, click the corresponding **Product Description link** – will take you to the **Product Download Page** (Figure 3). In the Product Download page, click the name of that file you want to download.

The screenshot shows the PerkinElmer website's Product Download page for ChemDraw Professional. The page includes a navigation menu on the left with sections for Software & Services, Devices, and Administration. The main content area features a 'Product Download' header, tabs for 'Files', 'Download Log', 'Notification Log', and 'Restrict Access', and a 'Download Help' link. Below this, there is a table listing 9 files for download, including ChemDraw Professional executables and user guides.

File Description	File Size	File Name
ChemDraw Professional - WIN	500 MB	<a href="#">_cos18.0.1.exe</a>
ChemDraw Professional - MAC	62.6 MB	<a href="#">_cd180.dimg</a>
ChemDraw Tips&Tricks	65.7 MB	<a href="#">_ChemDraw Tips&amp;Tricks.zip</a>
ChemOffice/ChemDraw Product Activation User Guide	438.4 KB	<a href="#">_ChemDraw Product Activation User Guide.pdf</a>
ChemOffice/ChemDraw Product Activation User Guide - Japanese	798.2 KB	<a href="#">_ChemDraw Product Activation User Guide-JA.PDF</a>
ChemOffice/ChemDraw Product User Guide	16.9 MB	<a href="#">_ChemDraw Product User Guide.zip</a>

Figure 3: Selecting file to download.

To find your activation code, click on **Order History** tab on the left pane (Figure 4) you can find the downloaded software with a link (Figure 4).

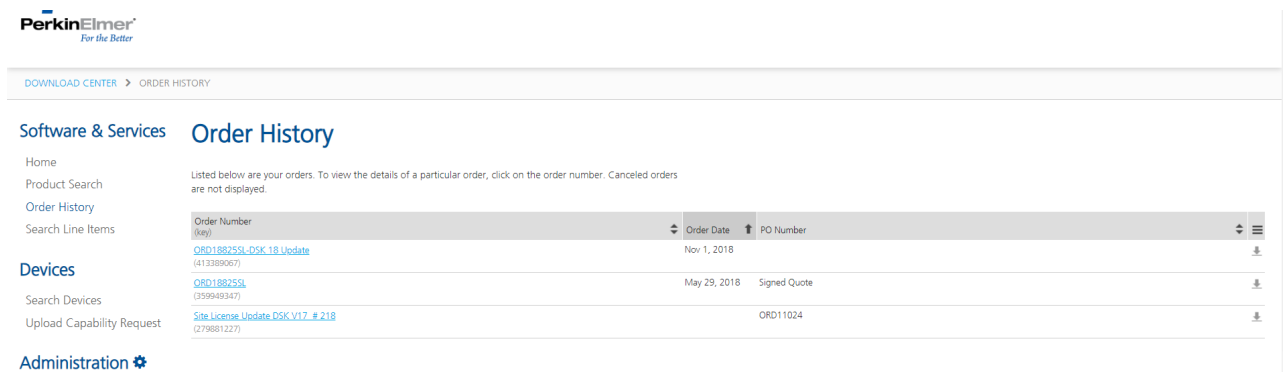


Figure 4: Download option.

If you click on the Order Number, you will see your activation code (Figure 5)

On the left side, there are some descriptions of the types of licenses (Figure 5), on the right side, you can see and copy your **activation code**, and it has the form XXXX-XXXX-XXXX-XXXX.

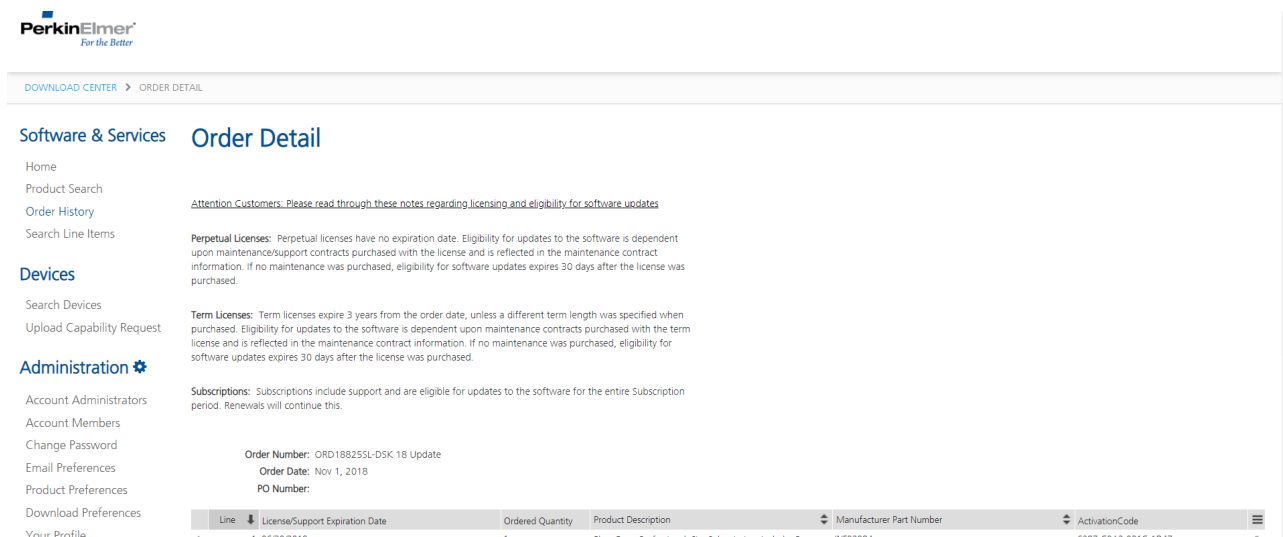


Figure 5: Order download detail page with activation code.

## Activation of the Software

After the installation, you can start one of the new installed programs and there will be a pop-up window, where you were asked for the activation (Figure 6a (Win) or Figure 6b (Mac)). Fill in the information and copy/paste the **activation code** and click the **activate** tab.

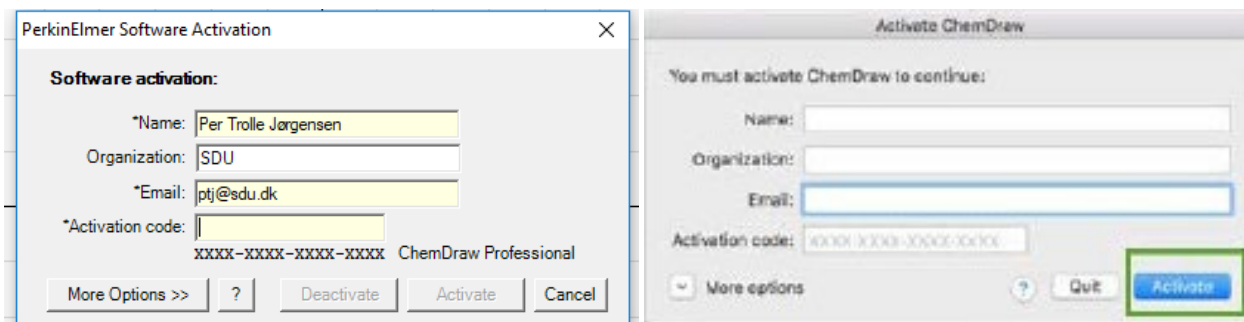


Figure 6: Software activation in a program of the ChemOffice package (Win) and (Mac), respectively.

### Problems with Activation

If there are problems with the activation, you are welcome to contact Per Trolle Jørgensen ([ptj@sdu.dk](mailto:ptj@sdu.dk))

### Download Support

For download problems or questions, contact PerkinElmer Download Center Support at [perkinelmer@flexnetoperations.com](mailto:perkinelmer@flexnetoperations.com).

Get Help - FAQs

<https://perkinelmer.flexnetoperations.com/control/prkl/faqs>

If you have forgotten your login ID, password you can use the [Password Finder](#) link. Enter your email address and hit submit to receive an email with instructions to reset your Password.